

RESIDENT'S MEETING
September 1st 2022

- 1. Present:** M. Roper, T. Baugh, J. Humphries, E. May, K.Kelso, R.Jordan, A. Peden, B.Peden, D.Spratling, B.Cameron, J.Smith and G.Smith
Staff: L. Power and S.Mccurry
Minutes of the previous meeting: meeting minutes were tabled and accepted.
- 2. General Business:**

Meeting begins at 1.30 PM.

Kitchen/ Meals:

01: Lez opens with the subject of meals addressing previous discussions that some resident's soups were not hot enough. Resident's agreed there has been no further issues.

02: A resident enquired about the option for a beer with their dinner meals and if this would incur any extra cost to them. (Follow up the resident has been notified that there is no extra cost to order a beer with meals).

Podiatrist :

01: A couple of residents have asked when the Podiatrist would be attending the facility next. Lez explained the Podiatrist will be visiting once a month and will inform residents when he confirms dates. (follow up – The Podiatrist attended the facility on the 13th of September).

Activities:

01: Residents were asked if they have any suggestions for activities that they have not done for a while or have not been offered before. A resident suggested they would like to attend another Beauty Pamper day. Sarah confirmed the next Beauty Pamper Day will occur in October.

Name Badges:

01: Following up with a previous suggestion that staff members should wear name badges, Lez explained he would organise a trial day this month that would involve staff members wearing a sticker with their name on it.

Lez further explains that the staff will be wearing the sticker name badges to gauge what size and letter would be suitable for the residents to understand.

The results of the trial will be passed on to The Continuous Improvements Officer Trish Mckenzie.

Serviettes:

01: Following up with the shortage of serviettes, Lez explained that it was due to current shortages at the warehouse and has now been resolved.

Shopping Trolley:

01: A resident in Cheers mentioned that he would like the opportunity to purchase lollies from the shopping trolley. Lez explained the trolley currently goes around each Wednesday and the Cheers area will be included from next week.

Complaint: A resident has complained about the loud squeaking on the saloon doors in the Wannan Kitchen area. Follow up – Maintenance notified.

Funeral:

01: Lez informs resident's that Peter Kulman's funeral service will be held tomorrow at 13.30 pm in the Alma Vickery room if they wish to attend.

Suggestions:

EDGARLEY HOME INC.

01: A resident suggested that the new facility should incorporate a mortuary. This suggestion will be passed on to administration.

Compliments:

Many residents complimented how lovely the Memorial Rose garden is looking.

Meeting closed 2.10pm

Next meeting 6th October 2022