



Australian Government

Australian Aged Care Quality Agency

Evidence Record – Re-accreditation audit

Name of service: Edgarley Home

RACS ID: 3049

Approved provider: Edgarley Home Inc

Date of site audit: 16 October 2018 to 17 October 2018

This evidence record is a supplementary record to the Site Audit Report. It contains protected information. It is an offence to record, disclose or otherwise use the information contained in this document for a purpose other than which it is provided.

Standard 1 - Management systems, staffing and organisational development

1.1 Continuous improvement

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

1.2 Regulatory compliance

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

1.3 Education and staff development

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

1.4 Comments and complaints

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

1.5 Planning and Leadership

The home meets this expected outcome

- Plans for the new building have been finalised but building will not commence until 2019.

1.6 Human resource management

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

Personnel working in the home during the week Sunday to Saturday the week before the visit

The following table excludes volunteers and medical officers.

Personnel are recorded as:

Total hours of personnel

Morning shift (AM)

Personnel	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
RN	On call	8	8	8	8	8	On call
EN	4	13.5	23	18	18	18.5	-
Care personnel	35.5	31	31.5	16.5	21.5	21	26.5
Other professional personnel	-	8	8	8	8	8	-
Other personnel	17	22.5	20.5	22.5	20.5	26	17

Afternoon shift (PM)

Personnel	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
RN	On call	8	8	8	8	8	On call
EN	4	8	17	17	14	11	-
Care personnel	32	43.5	37	35	38	41	44

Personnel	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Other professional personnel	-	12	12	12	12	12	-
Other personnel	12	24	22	24	22	28	12

Night shift (PM)

Personnel	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
RN	-	-	-	On call	On call	On call	On call
EN	9.5	9.5	9.5	-	-	-	-
Care personnel	9.5	9.5	9.5	19	19	19	19
Other professional personnel	-	-	-	-	-	-	-
Other personnel	-	-	-	-	-	-	-

1.7 Inventory and equipment

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

1.8 Information systems

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

1.9 External services

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

Standard 2 - Health and personal care

2.1 Continuous improvement

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.2 Regulatory compliance

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.3 Education and staff development

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.4 Clinical care

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.5 Specialised nursing care needs

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.6 Other health and related services

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.7 Medication management

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.8 Pain management

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.9 Palliative care

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.10 Nutrition and hydration

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.11 Skin care

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.12 Continence management

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.13 Behavioural management

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.14 Mobility, dexterity and rehabilitation

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.15 Oral and dental care

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.16 Sensory loss

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

2.17 Sleep

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

Standard 3 - Care recipient lifestyle

3.1 Continuous improvement

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.2 Regulatory compliance

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.3 Education and staff development

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.4 Emotional support

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.5 Independence

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.6 Privacy and dignity

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.7 Leisure interests and activities

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.8 Cultural and spiritual life

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.9 Choice and decision making

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

3.10 Care recipient security of tenure and responsibilities

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

Standard 4 - Physical environment and safe systems

4.1 Continuous improvement

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

4.2 Regulatory compliance

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

4.3 Education and staff development

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

4.4 Living environment

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

4.5 Occupational health and safety

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

4.6 Fire, security and other emergencies

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.

4.7 Infection control

The home meets this expected outcome

- The service has had no infectious outbreak since the previous contact visit.

4.8 Catering, cleaning and laundry services

The home meets this expected outcome

- The team did not find any evidence of non-compliance against this expected outcome.